

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Continuing Application of	:	
Michael Jonas Borg	:	Anticipated Group Art Unit 2863
Serial No. of Parent Appln. 09/877,985	:	Examiner: Vo, Hien Xuan
Filed: 06/08/2001	:	
For: QUALITY MONITORING AND	:	Express Mail No: EV065868254US
MAINTENANCE FOR PRODUCTS:	:	Deposit Date: December 1, 2003
EMPLOYING END USER...	:	

**PRELIMINARY AMENDMENT**

Commissioner of Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Please amend this Continuing Application as follows and consider the accompanying remarks before calculating the fees therefor:

**IN THE SPECIFICATION:**

Please add the following new paragraph beginning at page 1, line 5:

**CROSS-REFERENCE TO RELATED APPLICATION**

This is a Continuation of U.S. Patent Application No. 09/877,985 filed 06/08/2001 by Michael Jonas Borg and entitled QUALITY MONITORING AND MAINTENANCE FOR PRODUCTS EMPLOYING END USER SERVICEABLE COMPONENTS (Atty. Docket No. 10006802-1).